# Towards semantic search and inference in electronic medical records: An approach using concept-based information retrieval

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# RESEARCH

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# Abstract

# Background

This paper presents a novel approach to searching electronic medical records that is based on concept matching rather than keyword matching.

# Aims

The concept-based approach is intended to overcome specific challenges we identified in searching medical records.

# Method

Queries and documents were transformed from their term-based originals into medical concepts as defined by the SNOMED-CT ontology.

# Results

Evaluation on a real-world collection of medical records showed our concept-based approach outperformed a keyword baseline by 25% in Mean Average Precision.

# Conclusion

The concept-based approach provides a framework for further development of inference based search systems for dealing with medical data.

# **Key Words**

Electronic medical records, Information retrieval, Semantic search and inference, Health informatics.

# What this study adds:

1. Searching medical records presents some specific challenges that require tailored information retrieval (IR) systems.

2. It was found that a concept-based (rather than termbased) information retrieval system improved search accuracy.

3. The concept-based approach provides a framework for further development of inference based search systems for dealing with medical records.

# Background

Searching medical records presents some specific challenges for information retrieval (IR) systems. Vocabulary mismatch – where relevant documents to a user's query may actually contain little or no shared terms can hamper the performance of keyword-based retrieval. For example, a user searching for "high blood pressure" would want to retrieve documents mentioning "hypertension". Beyond vocabulary mismatch, certain queries require *inference* to determine relevant documents, for example the presence of a certain organism in a laboratory report denoting a certain disease, even though the disease is not stated explicitly.<sup>1</sup> Searching medical records requires an IR system capable of overcoming the "semantic gap" - the mismatch between the terms found in documents and those in queries.

Our approach to the semantic gap problem is a conceptbased approach that uses medical domain knowledge from the SNOMED-CT ontology.<sup>2</sup> Queries and documents

were transformed from their original terms to SNOMED-CT concepts; retrieval was then done by matching concepts. The model is therefore less dependent on the specific terms used. The paper makes the following contributions: (1) an analysis of the types of semantic gap problem that exist when searching medical records, including the type of inference required to handle each; (2) a concept-based IR model that addresses some of



these problems while providing the foundation for further development; (3) empirical evaluation showing our concept-based system outperformed an equivalent keyword baseline; (4) analysis of how our system differs from a keyword baseline, specifically when dealing with hard queries.

### **Related Work**

Related work is in two areas: (1) concept-based IR, that is representing queries and documents as concepts rather than terms; and (2) domain knowledge, specifically the SNOMED-CT ontology.

#### Concept-based IR

Broadly, concept-based IR aims to make use of external knowledge sources (such as thesauri or ontologies) to provide additional background knowledge and context that may not be explicit in a document collection and user's queries. Early approaches by Voorhees<sup>3</sup> used general lexical thesauri such as WordNet for the purposes of query expansion. WordNet is a large general English language ontology. Nouns, verbs adjectives and adverbs are grouped into cognitive synonyms each expressing a distinct concept.<sup>4</sup> Ravindran & Gauch<sup>5</sup> used the Open Directory to create a concept index for query disambiguation.

In the area of biomedical information retrieval there have been a number of concept-based approaches. Aronson and Rindflesch<sup>6</sup> used the UMLS medical ontology for query expansion, while Liu and Chu<sup>7</sup> improve on standard query expansion with concept-based scenario-specific query expansion. More advanced approaches have gone beyond query expansion and use medical ontologies in both the indexing and retrieval process. For example Zheng et al. successfully used MeSH headings to build a concept-document matrix to facilitate biomedical document search.<sup>8</sup> Significant improvements using concept-based IR are achieved in genomic information retrieval. Zhou et al.<sup>9</sup> developed a concept matching algorithm that utilised both the UMLS ontology and MeSH headings; their system significantly outperformed keyword-based systems.

Performance in concept-based IR is highly dependent on the specific domain model or ontology used. General applications (those that utilise WordNet or Open Directory) struggle to outperform keyword-based systems.<sup>3,5</sup> However, biomedical applications (which use domain specific ontologies) demonstrate the most improvements.<sup>7,9</sup> For this reason we propose conceptbased IR for searching electronic medical records.

#### Medical domain knowledge (SNOMED-CT)

The choice of domain model has been highlighted as an important consideration in concept-based IR. UMLS and MeSH are two domain models most often used in biomedical applications.<sup>7-9</sup> Recently there has been strong emphasis on the development of more formal, machine readable representations of medical knowledge, this has led to the development of the SNOMED-CT ontology. SNOMED-CT is a medical terminology covering a large range of medical knowledge, including: disorder, procedures, organisms, body structure and pharmaceuticals.<sup>2</sup> Concepts are organised in an inheritance hierarchy and may be defined by relations to other concepts. For example the concept Viral pneumonia has a parent Infectious pneumonia. Viral pneumonia has a relationship Causative agent connecting it to the Virus concept.

SNOMED-CT contains approximately 390,000 concepts and 1.4 million relationships. SNOMED-CT's wide coverage and non-application specific focus was the reason it was chosen as the domain knowledge model for our concept-based IR system.

# Requirements for semantic search and inference in medical records

We have introduced the "semantic gap" problem and stated that certain queries require *inference* rather than keyword matching. To better understand the requirements for a semantic search system we have categorised the specific types of queries involved in searching medical records and the form of inference required to deal with each. These are provided in Table 1.

From these examples it is clear that bridging the semantic gap requires matching at the conceptual level and requires inference. At present our concept-based approach aims to deal with the first two types of query: keyword mismatch and specialisation/generalisation. However, it also provides a platform for further development on the more challenging inferencing problems highlighted. We now present details of our concept-based information retrieval model.

# Method – Concept-based information retrieval

Our concept-based system has two main parts: a SNOMED-CT concept extractor from free-text; and the indexing and retrieval components.

# Table 1: Classification of semantic gap queries found in medical records, including type of inference required to handle each

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Semantic Gap Query	Example	Inference
		Required
1. Keyword mismatch	Hypertension	Associational
Synonyms, formal vs.	≈ high blood	
colloquial terms:	pressure	
2. Specialisation /	Morphine $\rightarrow$	Deductive
generalisation:	Opiate	
Hyponyms/hypernyms,		
queries use general		
terms, medical records		
more specific		
3. Implied:	Chemotherapy	Deductive
Presence of certain term	→ Cancer	
in medical records		
implies relevance to		
query		
4. Indirect relations:	Hepatitis B	Abductive
Causative and/or	causes liver	
correlated	damage,	
	documents	
	containing	
	Hepatitis B	
	sometimes	
	mention the	
	HNF4 gene,	
	therefore a	
	query for	
	"HNF4 liver	
	function"	
	should return	
	the	
	documents	
	mentioning	
	Hepatitis B [9]	

For concept extraction we utilised MetaMap,<sup>10</sup> the natural language processing system developed by the US National Library of Medicine. MetaMap identifies UMLS concepts in biomedical text and is widely adopted in medical NLP and IR.<sup>7,11</sup> Using MetaMap, queries and documents were represented as a bag-of-concepts rather than their original bag-of-words representation. For example the text "vascular dementia" can be translated to the UMLS concept "C0011269". The translation process from terms to concepts is described in Figure 1 and consists of the following steps:

- 1. MetaMap identified the UMLS concepts in both medical records and queries.<sup>1</sup>
- 2. Documents and queries no longer contain their original terms, instead they were represented as

UMLS concepts ids.

- Using the UMLS Metathesaurus, UMLS concepts were mapped to their SNOMED-CT equivalents. There is often a one-to-many mapping from UMLS to SNOMED-CT, in these cases all SNOMED CT concepts were included.
- 4. Queries and documents were then represented as SNOMED-CT concept ids.
- 5. Documents were indexed using a standard information retrieval engine and their new concept-based representation.
- 6. The queries (represented as SNOMED-CT concept ids) were issued to the retrieval engine.
- 7. A ranked list of document results was returned and compared to relevance judgements to determine retrieval performance.

# **Experimental design**

This section describes the experimental set-up, including the test collection, associated queries and evaluation metrics.

A challenge for medical IR is empirical evaluation. To our knowledge no standardised test collection with associated queries and relevance judgements exists specific to medical records. Although there are test collections for medical journal articles (e.g. the OHSUMED collection of MEDLINE articles), these differ from medical records in that they focus specifically on well written journal articles. In previous work, we have developed a test collection specific for searching medical records.<sup>12</sup> The collection contains: (1) 81,617 de-identified clinical records from multiple US hospitals;<sup>2</sup> (2) 3249 clinical queries; (3) relevance judgements indicating which documents are relevant to each clinical query.

For the purposes of this study we selected a subset of 54 queries. The rational for this was to obtain queries that contained: (1) a significant number of relevance judgements; (2) sufficient granularity, ranging from general queries to very specific queries; (3) inter query dependence, an issue identified previously with some queries;<sup>12</sup> and (4) examples of the semantic gap characteristics we outlined previously (Table 1). We ran the queries against two retrieval systems: a standard keyword-based retrieval engine, this constitutes a baseline for comparison; and our concept-based retrieval system described in the previous section. Implementation of both the concept-based and keyword-based baseline

<sup>&</sup>lt;sup>a</sup> MetaMap suggests a number of candidate concepts and finally a best fit concept. We included the best fit and all candidate concepts which produced better results than only including the best fit concepts

<sup>&</sup>lt;sup>2</sup> The records are part of the BLULab NLP repository provided by the University of Pittsburgh at http://nlp.dbmi.pitt.edu/nlprepository.html



systems was done using the Indri Lemur search engine,<sup>3</sup> Porter stemmer and tf-idf weighting.

We evaluated the effectiveness of the retrieval systems using two widely adopted IR performance metrics:<sup>13</sup> (1) Mean average precision (MAP), which combines precision and recall while assigning higher importance to top ranked relevant documents; (2) Precision at 10 (Prec@10), which measures the number of relevant documents in the top 10 results. Both measures range between 0.0 (worst, no relevant documents) and 1.0 (best, all relevant documents).

### **Results and Analysis**

This section reports on the results of experiments evaluating our concept-based IR approach. Table 2 presents a comparison of our system against the keyword baseline. The concept-based approach outperforms the keyword baseline system by 25% in MAP.

Table	2: C	omparison	of	our	COI	ncept-base	d system
against	the	keyword	base	eline.	ŧ	Indicates	statistical
significance (pairwise t-test, <i>p</i> < 0.01)							

System	ΜΑΡ (%Δ)	Prec@10 (%Δ)
Keyword baseline	0.2012	0.2963
Concept-based	0.2532 (+25%) ‡	0.3462 (+17%)

#### Per-query analysis

The figures in Table 2 are a good overall comparison of the two systems but provide little understanding of how and why each system differs. We therefore conducted per--query analysis to understand where each system is performing well. The plots in Figure 2 present the performance (y-axis) of each of the 54 queries (x-axis), queries are ordered by decreasing performance of the baseline system.

We observe that certain gueries performed better using our concept-based system while others were suited to a keyword-based system. It is important to understand whether performance gains were a result of substantial improvements in a small set of queries or small gains across many queries. The former may provide good overall results but reduces the usability of the approach in practical terms as only a few queries would demonstrate improved results. On the contrary, our system exhibited small gains across a large number of queries as shown by the histograms presented in Figure 3. Both histograms report the change in performance (x-axis) compared to the baseline system, positive values reflect an

improvement in performance, while negative values indicate cases where the baseline system performed better. The y-axis indicates the number of queries exhibiting that performance change. The histograms show that our concept-based system made small improvements in a number of queries, rather than large gains (or losses) on a few.

Figure 2: Per-query comparison of concept-based and keyword-baseline systems. Queries ordered by decreasing performance of baseline system. Results show some queries performed better using concept-based retrieval while others were suited to the keyword baseline.



#### Hard versus easy queries

The hypothesis that motivates our concept-based approach is it helped improve more challenging medical queries. We therefore provide some further analysis on how the concept-based system performed on hard queries (those showing poor performance in the baseline system) versus easy queries. Our method was as follows, the 54 queries were sorted according to their performance in the keyword baseline system. They were

<sup>&</sup>lt;sup>3</sup> The Lemur Project http://lemurproject.org.



then divided into two subsets: 27 best performing queries and 27 worst performing queries. Each query subset was evaluated on both the keyword and concept-based systems, results are presented in Table 3.

Figure 3: Histogram showing change in performance using concept-based system. We observe that the concept-based system made small performance gains for a large number of queries. Significant changes in performance were only found for few queries



The results support the hypothesis that concept-based IR generally performed better on more difficult queries, with a 104% improvement over the baseline. Importantly, this was not at the expense of easy queries.

Table 3: Comparison of concept-based and keyword baseline systems for hard and easy queries.  $\ddagger$  Indicates statistical significance (pairwise t-test, p < 0.01)

Queries	System	ΜΑΡ (%Δ)	Prec@10
			<b>(%∆)</b>
Hard	Keyword baseline	0.0489	0.1037
	Concept-based	0.1000	0.1667
		(+104%) ‡	(+60%)
Easy	Keyword baseline	0.3535	0.4889
	Concept-based	0.4064	0.5259
		(+15%)	(+7%)

# Discussion

Overall, the concept-based approach exhibited an improvement over a keyword baseline. Results were heavily dependent on the quality of concept extraction provided by the MetaMap system. MetaMap only identifies UMLS concepts, which were then mapped to SNOMED-CT concepts. The rational for converting to SNOMED-CT was its formal representation that provides scope for future inference techniques. Experiments using UMLS concepts showed comparable performance. However, mapping between terminologies may result in a loss in meaning from the original query or document. Certain UMLS concepts have no equivalent in SNOMED-CT. Such cases were found in the two worst performing queries in our experiments, these were query 454.9 (asymptomatic varicose veins) and 038.11, (methicillin susceptible staphylococcus aureus septicemia). Advances in medical NLP, and the increasing popularity of SNOMED-CT, are likely to yield further improvements to tools such as MetaMap, for example direct SNOMED-CT concept identification that avoids the mapping via UMLS, this will avoid the mapping problem and, we conjecture, should improve our concept-based retrieval system.

The queries that performed well using our concept-based approach were often characterised as having a number of possible variants in their keyword form. For example, the query *530.81* (*esophageal reflux*) which mapped to the SNOMED-CT concepts:

- 235595009 (Gastroesophageal reflux disease);
- 196600005 (Acid reflux &/or oesophagitis);
- 47268002 (Reflux); and
- 249496004 (Esophageal reflux finding).

In the keyword-based system a query for *esophageal reflux* was unlikely to return documents that contain *oesophagitis.*<sup>4</sup> However, in the concept-based approach *oesophagitis* was represented in the query as part of

<sup>&</sup>lt;sup>4</sup> Inflammation of the oesophagus caused by reflux.



concept 196600005. The average precision for this query improved from 0.1285 to 0.3414. Another example was query 042 (human immunodeficiency virus) – relevant documents contained the abbreviations *HIV* or *AIDS* but did not explicitly mention human immunodeficiency virus (average precision increased from 0.2332 to 0.4622 for this query).

#### Future work

Our current system represents queries and documents as SNOMED-CT concepts but does not make use of the additional information provided by the relationships between concepts. Some initial experimentation on using these relationships for query expansions proved difficult – certain queries showed significant improvement, while others had significant degradation in performance. A more targeted approach that takes into account the semantic type (e.g. disease, treatment, symptom) of the specific query concept is required (this approach has been successful in other applications).<sup>7</sup> The use of inter-concept relationships is the next step towards a system that supports the type of inference capabilities required to deal with the complex medical queries we have already outlined.

# Conclusion

We have presented an approach to searching electronic medical records that is based on concept matching rather than keyword matching. Queries and documents were transformed from their term-based originals into medical concepts as defined by the SNOMED-CT ontology. Evaluation on a real-world collection of medical records showed our concept-based approach outperformed a keyword baseline by 25% in MAP. In addition, the concept -based approach made significant improvements on hard queries. We have provided an analysis and classification of the type of queries used when searching medical records, emphasising that some require specific types of inference. Our concept-based approach provides a framework for further development into inference based search systems for dealing with medical data.

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#### PEER REVIEW

Not commissioned. Externally peer reviewed

#### **CONFLICTS OF INTEREST**

The authors declare that they have no competing interests.



# **ETHICS COMMITTEE APPROVAL**

BLULab data collection obtained with ethics approval from CSIRO Food and Nutritional Sciences Human Research Low Risk Review Panel – Proposal #LR13/2010.



# Figure 1: Architecture of our concept-based medical information retrieval model.